

Business Analysis UI/UX Mentored Learning Workshop Use Case

Organization: Government Agency

Technologies: Agile, UX Technologies, UI Controls, Prototyping

Project Background

- A large organization approached The Sage Group with the request to provide customized User Interface mentoring for its business analysts.
- The analysts required mentoring to enable them to concisely provide requirements and design planning to the development team for mobile and web app initiatives.
- Hands-on experience was required.

Planning

- A comprehensive and innovative solution was proposed to mentor on all aspects of creating effective user interfaces.
- The approach considers the user's view (UX), the analyst's perspective (requirements gathering and business process needs), and technology capabilities (user interfaces).
- The mentoring also includes hands-on experience with UX, requirements gathering, and UI techniques along with prototyping.

Solution & Result

Phil-Costanzo.com developed an innovative mentoring process with a mix of user experience, Agile and plan driven requirements gathering and UI design by using prototyping tools. Providing analysts with comprehensive UX, requirements gathering and UI techniques and capabilities will assist them to plan correctly in less iterations. Hands-on labs in these topics will provide them with actual experience to better prepare them to confidently analyze UX and UI needs. This mentoring approach will provide planning efficiencies and cost savings as prepared requirements and prototyped designs are provided to IT for development.