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EDUCATION & MENTORING
SOCIAL MEDIA INTELLIGENCE
INTERNET INTELLIGENCE

Microsoft SharePoint
Mentored Learning Workshop Use Case

Organization: Government Agency
Technologies: SharePoint 2010-2013

Project Background

- A large organization possessed an Intranet with limited capabilities that needed upgrades in order to meet expanding business needs.
- The Intranet had limited content management, forms, data, document storage, and roles capabilities.
- Management concluded that Microsoft SharePoint 2013 solved their business needs.
- However, business units required SharePoint 2013 extensive customizations.

Planning

- IT management had to overcome the following challenges:
    - roughly defined requirements
    - SharePoint installation/administration
    - business customization talent
    - cost
- IT management determined that the scope of the first enterprise version would be an enterprise portal to replace the existing Intranet along with sub-sites or team sites for the individual business units.
- Development efforts would include:
    - An enterprise-wide enterprise portal
    - customized and branded intranets and user interfaces
    - customized lists, repositories, permissions, and workflows

Solution & Result

IT management applied a return on investment and cost savings analysis and decided to utilize in-house resources with mentoring provided by The Sage Group.

With a mentoring investment of approximately $100,000, the organization saved approximately $2,000,000 by not outsourcing.